

Accessibility statement for tewkesburytowncouncil.gov.uk

This website is run by Tewkesbury Town Council. We want as many people as possible to be able to use this website.

For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- get from the start of the service to the end using a keyboard
- get from the start of the service to the end using speech recognition software
- listen to the service using most of the website using a screen reader (including the most recent versions of JAWS, NDA and Voiceover)

We've also aim to make the website wording as simple as possible to understand.

Accessibility

We know some parts of this website may not yet be fully accessible.

Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

Email: admin@tewkesburytowncouncil.gov.uk

Phone: 01684 294639

We'll consider your request and get back to you as soon as possible.

If you cannot view the map on our 'contact us' page, call or email us for directions.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, please contact us:

Email: admin@tewkesburytowncouncil.gov.uk

Phone: 01684 294639

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

Technical information about this website's accessibility

Tewkesbury Town Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

This website is partially compliant with the Web Content Accessibility Guidelines version 2.1 AA standard, due to:

Non-compliance with the accessibility regulations

The content listed below is non-accessible for the following reasons.

- We are still working through documents to make them compliant
- Some PDF documents, especially those containing graphics and images, may not be fully accessible to screen readers
- PDFs and other documents
- Some of our PDFs documents are essential to providing our services. For example, we have PDFs with information on how users can access our services.
- The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018 if they're not essential to providing our services.
- Any new PDFs we publish will meet accessibility standards, except where these are supplied by other organisations over which we have no control.
- Preparation of this accessibility statement

This statement was prepared on 30 September 2020.

This website was last tested on TBC. The test was carried out by www.parishcouncilwebsites.org.uk